

MINUTES OF MEETING Cabinet Member Signing HELD ON Thursday, 23rd March, 2023, 10.30 am

PRESENT:

Councillors: Sarah Williams

ALSO ATTENDING: Melissa Kemp-Salt (Chief Information Officer), Carla Villa (Supplier & Contract Manager) and Felicity Foley (Committees Manager)

1. APOLOGIES FOR ABSENCE

None.

2. DECLARATIONS OF INTEREST

None.

3. CONTRACT AWARD FOR IWORLD SUPPORT AND MAINTENANCE

The Cabinet Member for Finance and Local Investment considered the report which sought approval to award a contract to NEC Software Solutions (UK) Ltd for the provision of the support and maintenance for the Iworld Revenues and Benefits System for a period of 4 years. The current agreement was due to expire on 15th April 2023.

The Cabinet Member RESOLVED to

1. Approve, in accordance with CSO 3.01(b) the award of contract to NEC Software Solutions (UK) Ltd for the provision of Iworld Support and maintenance in order to maintain the system for use by Council officers and partners.
The Iworld contract will have an overall value of £569,176.97 for a duration of 48 months and will include continued support for all Iworld modules currently used. The contract will be charged annually at a cost of £142,294.24 p.a.

Reasons for decision

The Northgate IWorld application is core to the Councils' Revenues and Benefits processing, which allows collection of Council Tax and NNDR and provision of Benefits to our residents. The current support and maintenance contract expires on 15th April 2023.

Alternative options considered

Do Nothing – Not an option as iWorld is a critical system to the Council.

The requirement is for ongoing support and maintenance of the existing application which only NEC can provide. The contract will be called off a RM3821 Data Application Solutions Framework, which allows direct award if we already have the

system. The cost of moving to an alternative solution would be costly and require 18months to 2 years to implement. No alternate solution was considered.

4. DATA CENTRE HOSTING SERVICES

The Cabinet Member for Finance & Local Investment considered the report which sought approval to award a contract to Crown Hosting Data Centres Ltd for Cody Park (secondary Data Centre (CPK DC) including within the contract a new Data Centre in Enfield (Meridian Pk MPK) to replace the current Data Centre in River Park House (RPH DC) which is due for closure in 2024.

The Cabinet Member

To approve the award of the contract to Crown Hosting Data Centres Ltd for a period of 66 months from 1st May 2023 to 31st October 2028 for Cody Park and in Enfield at a total cost of £2,213,916.38

1. Reasons for decision

The RPH DC is due to be closed along with the building and we require a new DC to replace this.

In 2023 Crown Commercial Service (CCS) released a new framework agreement (ref no:RM6262 CH11)where the services being offered offer greater benefits, (like Cloud services i.e., Microsoft, Google, AWS (Amazon Web Services) to the existing one. This award is to secure the Enfield site rack space for Haringey servers. Only 3 racks will be charged for from May until Nov 2023 for the Enfield site with a further 12 to come online in Nov2023. This is to reduce the cost that would be incurred but allow us to secure a footprint within the new DC and plan for the ultimate closure of River Park House in 2024. This project will take some time to plan and deliver. All data connections/servers will need to be moved and done optimising availability of network services to both the staff and residents.

2. Alternative options considered

Do Nothing – We would have no provision for the replacement primary DC. This would remove any provision for resilience or the ability to be able to recover data, in light of a disaster recovery situation.

Go Out to tender –The new framework RM6262 CH11 is a single supplier framework working in partnership with the Cabinet Office that allows call-off of required services. The costs were negotiated and agreed by central government and offer best value and sustainability for those who they also provide services to. The new contract would allow a continuation of the great flexibility that allows services to be dialled up and down as required or technology evolves. It was decided that Crown Hosting Data Centres offered the best service in terms of flexibility, value for money and sustainability.

5. EXCLUSION OF THE PRESS AND PUBLIC

Item 6 is likely to be subject to a motion to exclude the press and public be from the meeting as it contains exempt information as defined in Section 100a of the Local Government Act 1972 (as amended by Section 12A of the Local Government Act 1985); paras 3, namely information relating to the financial or business affairs of any particular person (including the authority holding that information)

6. EXEMPT - DATA CENTRE HOSTING SERVICES

The exempt information was noted.

CHAIR: Councillor Sarah Williams

Signed by Chair

Date

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